

Volunteer Services 'Program List' - 2023

Program	Description	Projected Return Date
Amputee Support	Amputees bring their knowledge and experience in coping with amputation to new amputees.	Under review
Arts & Health Project	Work alongside the community & Program Coordinator to support and assist in the delivery of its operational plans.	Under development
Book Trolley	Visiting the wards with the Book Trolley, distributing second hand books to patients. No cash handling required.	Returned September 2022
BRICC Drivers	To ensure the safe and timely transport of BRICC and other cancer patients to their appointment and then home.	Returned June 2021
BRICC Wellness Centre	To provide a quality, person focused service to the community by assisting visitors to navigate their way to the relevant parts of the BRICC.	Returned December 2021
Breast Screen QEC	To offer comfort and compassion to patients and their families when they have been recalled for further investigation.	Returned December 2021
Emergency Department	To help ease emotional distress and anxiety experienced by patients, their family and friends.	Returned November 2022
Gandarra Palliative Care	To help ensure that a home like environment is maintained for patients and their families by spending one on one time with patients and relatives.	Returned December 2021
Hospital Elder Life Program - HELP	A new innovative Australian First program where you will visit the Wards & engage with patients at Grampians Health Ballarat in activities to prevent them from getting a Delirium (confusion) so they can return back to leading a full active life. (Training is Provided)	Returned December 2021

Program	Description	Projected Return Date
Inpatient Rehabilitation Program (IRP)	'Meal Buddy' <ul style="list-style-type: none"> • Supervision, prompting and encouragement • Setting up the meal (removing lids, placing cutlery, pouring drinks) • Cutting up the meal • Providing full feeding assistance 	To be reviewed
Maternity – Administration Support	Assist the unit in making up kits for 5 South and 5 North	Returned February 2022
McGrath Nurses	Administration support	To be reviewed
Mother & Family Unit	To provide gentle play and comfort to infants and toddlers of parents while they attend parenting class.	To be reviewed
Newspaper Deliveries	Volunteers deliver newspapers to patients on all wards on a daily basis, from 9am. Cash handling experience required.	Returning in 2023
Outpatient Specialist Clinics – Base Site	To spend time with patients and their families to help pass the time and to ensure their comfort while they wait.	Returned July 2022
Outpatient Specialist Clinics – QEC Site	To spend time with patients and their families to help pass the time and to ensure their comfort while they wait.	Returning in 2023
Paediatrics	Assist with restocking of store rooms.	Returned July 2022
Patient Experience / Feedback Collection	Assist the unit to collect consumer feedback data by helping patients and consumers to use the PET devices to answer questions sets within the PETs.	To be reviewed
Peri-operative & Day Procedure Unit	Offers refreshments / sandwiches to post- operative patients. Provide company for people waiting to be discharged.	Returning in 2023
Planned Activity Groups - Midlands - Eyres House	Assist Planned Activity Group staff with program related activities including encouraging clients to participate, engagement and preparation/plating of lunch time meal, morning and afternoon tea.	Returned May 2022
Planned Activity Groups – Drivers - Midlands - Eyres House	Providing safe and timely transport for PAG clients, residents and patients.	Returned May 2022

Program	Description	Projected Return Date
QEC Ladies Auxiliary	Holding a stall twice a week at the QEC facility selling donated items to patients, family members and visitors.	Returning in 2023
Residential Aged Care	Provide individual socialisation with residents through conversation, card/board games, outings, group activities, conversation and social events.	Returning in 2023
Spiritual & Pastoral Care	Providing spiritual and pastoral care to visitors/patients/clients at Grampians Health Ballarat	Returned April 2023
Volunteer Shop	Selling and restocking a variety of items in the shop, located next to cafeteria at the Base Site. Cash handling and retail experience required.	Returned May 2023
Volunteer Simulated Patient	A person who portrays a patient or other individual in a scripted, planned scenario for the purpose of instruction, practice or evaluation.	Returned July 2022
Welcome Team – Base Site	Guide and orient visitors and patients from the main entrance to their destination by offering directions, a map or escorting them.	Returned June 2022
Welcome Team – QEC Site	Guide and orient visitors and patients from the main entrance to their destination by offering directions, a map or escorting them.	Not currently operational
Wellbeing & Support	Assisting the Volunteer Services Team in connecting with the volunteers to monitor their health and wellbeing.	Returning in 2023