

Volunteer Services Program List - 2022

Program	Description
Amputee Support	Providing knowledge and experience in coping with amputation to new amputees.
Arts & Health	Working alongside the community and program coordinator to support and assist in the delivery of it's operational plans.
Book Sales (Book Trolley)	Visiting the wards with the book trolley, selling second hand books to patients, cash handling required.
BRICC Drivers	To ensure the safe and timely transport of BRICC and other cancer patients to their appointments and then home.
BRICC Wellness Centre	To provide a quality, person focused service to the community by assisting visitors to navigate their way to the relevant parts of the BRICC.
Breast Screen QEC	To offer comfort and compassion to patients and their families when they have been recalled for further investigation.
Emergency Department	To help ease emotional distress and anxiety experienced by patients, their family and friends.
Gandarra Palliative Care	To help ensure that a home like environment is maintained for patients and their families by spending one on one time with patients and relatives.
HELP	The HELP program promotes activities to keep patients as mentally and physically engaged as possible to assist in improving recovery.
Inpatient Rehabilitation Program (IRP)	<p>'Meal Buddy'</p> <ul style="list-style-type: none"> • Supervision, prompting and encouragement • Setting up the meal (removing lids, placing cutlery, pouring drinks) • Cutting up the meal • Providing full feeding assistance
Maternity – Admin Support	Assist the unit in making up kits for 5 South and 5 North

McGrath Nurses	Administration support
Mother & Family Unit	To provide gentle play and comfort to infants and toddlers of parents while they attend parenting class.
Outpatient Specialist Clinics – Base Site	To spend time with patients and their families to help pass the time and to ensure their comfort while they wait.
Outpatient Specialist Clinics – QEC Site	To spend time with patients, and their families to help pass the time and to ensure their comfort while they wait.
Paediatrics	Assist with restocking of rooms.
Patient Experience / Feedback Collection	Assist the unit to collect consumer feedback data by helping patients and consumers to use the PET devices to answer questions set within the PETs.
Peri-operative & Day Procedure Unit	Offers refreshments / sandwiches to post-operative patients and provide company for people waiting to be discharged.
Planned Activity Groups - Midlands - Eyres House - Elizabeth Brown	Assist Planned Activity Group staff with program related activities including preparation and plating of lunch time meal, morning and afternoon tea.
Planned Activity Groups – Drivers - Midlands - Eyres House - Elizabeth Brown	Providing safe and timely transport for BHS PAG clients, residents and patients.
QEC Ladies Auxiliary	Hold a stall twice a week at the QEC selling donated items to patients, family members and visitors.
Residential Aged Care	Provide individual socialisation with residents through conversation, card/board games, outings, group activities, conversation and social events.
Spiritual Care	Guide and support clients requesting spiritual guidance and assistance with difficult news or events.
Volunteer Shop	Selling a variety of items, located next to Cafeteria.
Volunteer Simulated Patient	A person who portrays a patient or other individual in a scripted, planned scenario for the purpose of instruction, practice or evaluation.

Welcome Team – Base Site	Guide and orient visitors and patients from the main entrance to their destination by offering directions, a map or escorting/wheel chairing them.
Welcome Team – QEC Site	Guide and orient visitors and patients from the main entrance to their destination by offering directions, a map or escorting/wheel chairing them.
Wellbeing & Support	Assisting the Volunteer Services Team in connecting with the BHS volunteers to monitor their health and wellbeing