

## **Volunteer Services 'Program List'**

<b>Program</b>	<b>Description</b>	<b>Projected Return Date</b>
<b>Arts &amp; Health Project</b>	Work alongside the community & Program Coordinator to support and assist in the delivery of its operational plans.	Under development
<b>Book Trolley</b>	Visiting the wards with the Book Trolley, distributing second hand books to patients. No cash handling required.	Returned September 2022
<b>BRICC Drivers</b>	To ensure the safe and timely transport of BRICC and other cancer patients to their appointment and then home.	Returned June 2021
<b>BRICC Wellness Centre</b>	To provide a quality, person focused service to the community by assisting visitors to navigate their way to the relevant parts of the BRICC.	Returned December 2021
<b>Breast Screen QEC</b>	To offer comfort and compassion to patients and their families when they have been recalled for further investigation.	Returned December 2021
<b>Emergency Department</b>	To help ease emotional distress and anxiety experienced by patients, their family and friends.	Returned November 2022
<b>Gandarra Palliative Care</b>	To help ensure that a home like environment is maintained for patients and their families by spending one on one time with patients and relatives.	Returned December 2021
<b>Hospital Elder Life Program - HELP</b>	A new innovative Australian First program where you will visit the Wards & engage with patients at Grampians Health Ballarat in activities to prevent them from getting a Delirium (confusion) so they can return back to leading a full active life. (Training is Provided)	Returned December 2021

<b>Program</b>	<b>Description</b>	<b>Projected Return Date</b>
<b>Inpatient Rehabilitation Program (IRP)</b>	Interact with patients and encourage participation in activities including games and active communication.	To be reviewed
<b>Maternity – Administration Support</b>	Assist the unit in making up kits for 5 South and 5 North	Returned February 2022
<b>McGrath Nurses</b>	Administration support	To be reviewed
<b>Mother &amp; Family Unit</b>	To provide gentle play and comfort to infants and toddlers of parents while they attend parenting class.	To be reviewed
<b>Newspaper Deliveries</b>	Volunteers deliver newspapers to patients on all wards on a daily basis, from 9am. Cash handling experience required.	Returning in 2024
<b>Outpatient Specialist Clinics – Base Site</b>	To spend time with patients and their families to help pass the time and to ensure their comfort while they wait.	Returned July 2022
<b>Outpatient Specialist Clinics – QEC Site</b>	To spend time with patients and their families to help pass the time and to ensure their comfort while they wait.	Returning in 2024
<b>Paediatrics</b>	Assist with restocking of store rooms.	Returned July 2022
<b>Patient Experience / Feedback Collection</b>	Assist the unit to collect consumer feedback data by helping patients and consumers to use the PET devices to answer questions sets within the PETs.	To be reviewed
<b>Peri-operative &amp; Day Procedure Unit (PDU)</b>	Offers refreshments / sandwiches to post- operative patients. Provide company for people waiting to be discharged.	Returned August 2023
<b>Planned Activity Groups - Midlands - Eyres House</b>	Assist Planned Activity Group staff with program related activities including encouraging clients to participate, engagement and preparation/plating of lunch time meal, morning and afternoon tea.	Returned May 2022
<b>Planned Activity Groups – Drivers - Midlands - Eyres House</b>	Providing safe and timely transport for PAG clients, residents and patients.	Returned May 2022

<b>Program</b>	<b>Description</b>	<b>Projected Return Date</b>
<b>Residential Aged Care</b>	Provide individual socialisation with residents through conversation, card/board games, outings, group activities, conversation and social events.	Returned August 2023
<b>Pastoral Care</b>	Providing spiritual and pastoral care to visitors/patients/clients at Grampians Health Ballarat	Returned
<b>Volunteer Shop</b>	Selling and restocking a variety of items in the shop, located next to cafeteria at the Base Site. Cash handling and retail experience required.	Returned May 2023
<b>Volunteer Simulated Patient</b>	A person who portrays a patient or other individual in a scripted, planned scenario for the purpose of instruction, practice or evaluation.	Returned July 2022
<b>Welcome Team – Base Site</b>	Guide and orient visitors and patients from the main entrance to their destination by offering directions, a map or escorting them.	Returned June 2022
<b>Welcome Team – QEC Site</b>	Guide and orient visitors and patients from the main entrance to their destination by offering directions, a map or escorting them.	Not currently operational
<b>Wellbeing &amp; Support</b>	Assisting the Volunteer Services Team in connecting with the volunteers to monitor their health and wellbeing.	Returning in 2024